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## Subscription Coupon Code

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Mohsin from omi [REDACTED]

Sun, Aug 23, 2026 at 3:42 AM

Reply-To: Mohsin from omi [REDACTED]

To: [REDACTED]

Cc: Nik Shevchenko [REDACTED]

Dear Mr [REDACTED]

Thank you for your reply. To remove any ambiguity about where Omi stands, I want to correct one thing in how my last message was read: Omi has not proposed anything new. We selected one of the three alternative remedies you set out yourself, in the letter where you wrote that these were alternative proposed remedies and that you were not requesting all three.

The one Omi has elected is your third: complete rescission of Order #21308.

That is now done rather than offered:

- Order #21308 is cancelled in full, including the \$59.99 Firmware Developer Kit.
- The entire \$203.99 you paid has been refunded to your original payment method. It should appear within your bank's usual processing time.
- No restocking charge, no deduction for original shipping, no discretionary denial.
- No deadline of any kind is running against you.

On the device, which is still in transit: once it is delivered you may either send it back, in which case I will provide a prepaid label at no cost to you, or simply discard it. Either is fine, and nothing is required of you either way.

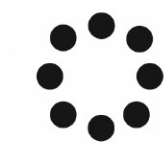
That resolves the order on the terms you proposed.

On your five questions: with the matter closed on your own proposed remedy, they are not necessary to complete the refund, and support is not the right place for questions about pricing history and internal timing. I would rather decline to answer them here than give you an answer I am not positioned to stand behind.

One correction I do owe you directly. The \$199.99 annual figure in my message of 21 August was my error and I should not have quoted it to you as I did. The price shown in the app is the live one. I have raised the inconsistencies you identified in our published materials with the team for review.

**#126610627: Subscription Coupon Code - Submitted**

Best Regards,  
Mohsin



[Quoted text hidden]